

ESTELLE SECURITIES PRIVATE LIMITED

(SEBI Registered Market Intermediary for Stock Broking and Depository Operations)

SEBI Regn. No.: INZ000297338 (TM) & IN-DP-622-2021 (DP)

Member: National Stock Exchange and NCL

Bombay Stock Exchange

Central Depository Services (India) Limited



Complaints – CDSL

Investor Grievance Redressal Mechanism - Escalation Matrix

For Depository Services

Details of	Contact Person	Address	Contact No.	Email ID	Working Hours
Customer Care-1	Mr. Tarun Ghosh	1 st Floor, 59, Bentinck Street, Kolkata	033-7962-9631	grievance.estellesecurities@hotmail.com	Mon-Fri: 10AM to 6PM Sat: 11AM to 4PM
Customer Care-1	Mr. Anjan Das	– 700069.	033-7962-9631 (Ext. 603)	Estellesecurities@hotmail.com	Mon-Fri: 10AM to 6PM Sat: 11AM to 4PM
Compliance Officer	Mr. Archit Rustagi		033-2236-7932	architrustagi12@gmail.com	Mon-Fri: 12 NOON to 6PM Sat: 11AM to 4PM
Director	Mr. Swatantra Kumar Rustagi		033-2234-9829	rustagisk@hotmail.com	Mon-Fri: 12 NOON to 6PM Sat: 11AM to 4PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/eservices/footer/grievances>

Or For filing your complaints on SEBI SCORES follow the steps as outlined below:

- Register on Scores Portal
- Mandatory Details for filing complaints on SCORES: Name, PAN, Address, Mob. No.
- Scores Link: <https://scores.sebi.gov.in/>

Benefits of Using Scores is Effective Communication & Speedy Redressal of Grievances

Please quote your Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES portal.